

## Meeting Notes – B2B-WG

MEETING: Business-to-Business Working Group  
DATE: Tuesday, 18 August 2020  
TIME: 1:00pm-4:00pm AEST  
LOCATION: Teleconference  
MEETING #: 19  
CONTACT [b2bwg@aemo.com.au](mailto:b2bwg@aemo.com.au)

### ATTENDEES:

Name	Company	Location
Meghan Bibby (Chair)	AEMO	Teleconference
Jordan Daly	AEMO	Teleconference
Michelle Norris	AEMO	Teleconference
Mark Riley	AGL	Teleconference
Stephanie Lommi	Alinta	Teleconference
Justin Betlehem	AusNet Services	Teleconference
Dino Ou	Endeavour Energy	Teleconference
Darren Daley	Energy Queensland	Teleconference
Robert Lo Giudice	intelliHUB	Teleconference
Wayne Farrell	Metering Dynamics	Teleconference
Joe Castellano	Origin Energy	Teleconference
Helen Vassos	PLUS ES	Teleconference
Christophe Bechia	Red Energy	Teleconference
David Woods	SA Power Networks	Teleconference
Aakash Sembey	Simply Energy	Teleconference
Adrian Honey	TasNetworks	Teleconference
Paul Greenwood	VectorAMS	Teleconference

### **PRELIMINARY MATTERS**

#### **1.1 Apologies**

Meghan Bibby (AEMO) welcomed the B2B Working Group (B2B-WG) to the August meeting of 2020. No apologies have been received.

#### **1.2 Confirm agenda**

The B2B-WG confirmed the agenda.

### **ITEMS FOR DISCUSSION OR NOTING**

#### **2.1 NSW Ombudsman Rule Change – Mark Riley, AGL**

Mark Riley (AGL) provided an update on the rule change. One issue is auditing. Meghan Bibby (AEMO) noted an suggestion was a NEM-wide LS form. No actions were taken.

## 2.2 Life Support Reconciliation – Mark Riley, AGL

Mark Riley (AGL) noted that LSNs may be being used instead of LSRs, according to his flowcharts. There were few objections to Option 1 proposed and mapped out. The key issue appears to be clearing the flag in the first place.

Actions as follows:

- Distributors to identify their life support-relevant issues. Feasibility and volumes of Mark’s proposed solutions to be considered.
- Retailers to identify high-volume pain points and preferred solutions, coordinated by ECA/David Markham

## 2.3 Re-en/De-en – Aakash Sembey, Simply

Comments raised in the B2B-WG meeting are noted as below. Dino’s questions about notified parties and visibility were discussed. Paul Greenwood (Vector) reiterated the importance of transparency in transactions. Dino Ou (Endeavour) stated this is a transitional issue.

Distributors currently have an existing SO system and many basic meters. David Woods (SAPN) questioned the cost-benefit of this change. Aakash Sembey (Simply) stated that the fundamental issue is multiple parties are involved in reconnections/disconnections (outside of Vic), not what their meters are. It is expected this change will occur 2-3 years from now, but there may be multiple solutions in parallel. Aakash Sembey stated the CR1000 changes may be superseded by Customer Switching. The retailer representatives were supportive of this proposal. Helen Vassos (PLUS ES) asked for a roadmap as to which of these options are viable at what stages. David Woods (SAPN) noted the crowded regulatory and procedure change roadmap may impede the implementation of short-term solutions.

Actions as follows:

- Jordan Daly (AEMO) to update comments on table below and circulate to participants.
- Lenard to provide clarity on technical changes – how big would a change be for ehub to provide TACK of acceptances. Particularly if e-hub is already providing rejections to Notified Party - why not acceptances?
- Meghan Bibby (AEMO) to enquire which of the AEMO-responsible items (relevant to the E-hub) can be implemented at low cost, even incrementally. It is believed search functionality can be improved fastest.
- Meghan Bibby (AEMO) to enquire whether a flag reflecting the SOs can be included in MSATS and whether the suggested changes are viable. This flag would tell you whether the MP/retailer can provide remote services.

Category	Question/Action item	Responsible	Comment
Notified Party	Enhance co-incident/multiple service orders logic to include ‘Notified Party’ transaction in case of a remote re-en and/or remote de-en	Contestable MCs	Lenard Bull (AEMO) to provide feedback on the magnitude of the change for the

			Ehub to provide TACK of acceptances.
		NSW DNSPs	AEMO to provide information as above.
		SA DNSP	AEMO to provide information as above.
		QLD DNSP	AEMO to provide information as above.
<b>NMI Discovery</b>	<p>Date/type of de-energisation:</p> <p>NMI Discovery to include the date/type of de-energisation performed for a particular NMI by the MP, and accessible by retailers.</p>	AEMO	Lenard Bull (AEMO) to provide feedback on cost and feasibility of the AEMO-relevant changes.
<b>E-hub</b>	<p>E-hub search functionality:</p> <p>E-hub to provide Service providers a method to lookup for any pending SO that have been raised against a NMI. This could be used to check before a DE-EN is performed.</p>	AEMO	AEMO to provide information as above.
	<p>E-hub routing functionality:</p> <p>Based on previous SO, e-hub to determine where to send the subsequent REEN/DEEN SO. If de-en was received after re-en (5 business days threshold logic), e-hub to reject the de-en based on pending re-en (other business rules to be included however just need to understand e-hubs viability).</p>	AEMO	AEMO to provide information as above.
	<p>E-hub two SO functionality:</p> <p>E-hub to receive a single re-en SO and creates two separate SOs (A &amp; B) and forwards one each to the DNSP and MP. The party that performs an action either executes the RE-EN or receives a Coincident DE-EN SO will respond to this request. The other party that does nothing will respond as site already reenergised and ignores the SO. The E-hub will apply the same logic as it</p>	AEMO	AEMO to provide information as above.

	does with Notified Party today, absorbs the redundant response transaction while sends a valid response to the original SO, maintaining the B2B 1:1 protocol relationship for the initiator.		
	E-hub NP functionality:  E-hub automatically generates a notified party (NP) of all REEN/DEEN SO to current MP/MC and LNSP roles of that NMI.	AEMO	AEMO to provide information as above.
<b>CR 1000</b>	Enhance co-incident/multiple service orders logic to include 'CR 1000' transaction in case of a remote re-en and/or remote de-en	Contestable MCs	
		NSW DNSPs	
		SA DNSP	
		QLD DNSP	

### **3 OTHER BUSINESS**

#### **3.1 Action items**

Jordan Daly (AEMO) will inform the B2B-WG of the actions generated at this meeting by circular.

#### **3.2 Next meeting / meeting close**

Meghan Bibby (AEMO) noted that the next meeting would be on 1 September 2020.